

# Case Study

## Sandwell Void Space Planning



**Client:** Black Country ICB  
**Project:** Sandwell Void Space Planning  
**Services Provided:** Estates planning; Healthcare Data Analysis; Stakeholder engagement.  
**Timescales:** Delivered in February 2024

gbp consult have worked with Community Health Partnerships (CHP) to support Black Country Integrated Care Board (ICB) review void space in Sandwell Estates Partnership buildings and develop high-level options to better utilise spaces.

This work has been carried out in the following strategic buildings:

- Glebefields Health Centre
- Oldbury Health Centre
- Portway Lifestyle Centre
- Whiteheath Health Centre
- Yew Tree Healthy Living Centre

**In response to a customer satisfaction survey, Black Country ICB rated 'strongly agree' for the following metrics regarding gbp's performance on the project:**

- The project requirements were well defined and understood by the gbp team;
- The project at the planning stage and scoping stage was detailed and thorough;
- A clear and comprehensive handover and lessons learnt was done.

*"We were very happy with overall levels of communication from the team throughout the project."* Barry Theocharides, Black Country ICB



### Activities undertaken by gbp consult:

- Stakeholder engagement with key stakeholders at CHP, NHS Black Country ICB, and Black Country Healthcare NHS Foundation Trust
- Reviewed void space and underutilised bookable rooms
- Analysed data to determine underutilisation of bookable rooms
- Produced zoning plans and proposed layouts for keys areas of reconfiguration, which included Schedules of Accommodation



### Project Objectives:

The objectives of this project was to maximise the utilisation of void space in the LIFTCo building according to the following objectives:

- Deliver future service plans
- Create bookable clinical space
- Create clinical support space
- Create bookable meeting space



### Our Impact:

- Produced annotated layouts visualising underutilised spaces in buildings
- Highlighted opportunities and reconfigurations to the ICB to maximise utilisation in each building
- Outlined the next steps that the ICB can then take forward informing strategic thinking to enable the planning of future decisions.



## The Power of Partnership

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Unlike other consultancy companies who only provide advisory services, gbpartnerships consult - as part of the gbpartnerships group - are able to apply the group's operational delivery experience in managed services, asset management, property development, and long-term partnerships with 14 local community and healthcare systems across England, to deliver grounded, end to end service transformation, change management and asset management services to clients.



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