

Case Study

Primary Care Data Gathering Programme: Roll out of 3 and 6 facet surveys to over 1,000 GP practices



Client: Community Health Partnerships & multiple Integrated Care Boards
Project: Primary Care Data Gathering Programme
Services Provided: Programme and Project management, Stakeholder engagement, Quality assurance, Supplier management

NHS England's Facet Survey Programme was part of the second phase of the Primary Care Data Gathering Programme that is intended to bring the information held on General Practice (GP) premises in England up to a consistent baseline standard nationally.

gbp consult was commissioned by Community Health Partnerships (CHP) via the local LIFT Companies to programme manage the rollout of 3 and 6 facet surveys for GP premises across Integrated Care Systems (ICSs) in England. Many of these ICSs were in varying stages of maturity having transitioned from Clinical Commissioning Groups (CCGs) in 2022, which required bespoke levels of management and support.

The following systems were covered:

- NHS Sussex ICS
- NHS Surrey Heartlands ICS
- NHS Bath and North East Somerset, Swindon and Wiltshire ICS
- NHS Hertfordshire and West Essex ICS
- NHS Devon ICS
- NHS Mid & South Essex ICS
- NHS Greater Manchester ICS
- NHS Cheshire and Merseyside ICS
- NHS Hampshire & Isle of Wight ICS
- NHS Frimley ICS
- NHS Dorset ICS



Activities undertaken by gbpartnerships:

gbp consult undertook the following activities:

- Ran a competitive tender process to identify and appoint the most suitable surveying partner (Oakleaf)
- Programme and project managed the successful delivery of facet surveys for more than 800 GP practices across England
- Quality reviewed all facet survey reports to ensure data integrity, quality and consistency
- Produced status reports that summarised the findings of surveys by place, region and LIFT Company
- Effectively managed risks and issues arising from the programme



Our Impact:

The programme provided both Integrated Care Boards (ICBs) and Primary Care Networks (PCNs) with the tools to support local planning and decision making, and present the data considered key to evidencing and identifying areas of need, opportunities for investment, and demonstrating cases for change.

- Successfully engaged with over 800 GP's across England to deliver facet surveys
- Identified GP estate deficiencies but also highlighted opportunities for improvement and extension, which would benefit both the practices and the patients they serve
- Informed strategic thinking for clinical and estate planning





The Power of Partnership



We develop and deliver partnerships with clients across health, local authorities and the wider public sector. Empowering people to change practices, processes and the use of physical assets, in order to embed long lasting organisational transformation.



Unlike other consultancy companies who only provide advisory services, gbpartnerships consult - as part of the gbpartnerships group - are able to apply the group's operational delivery experience in managed services, asset management, property development, and long-term partnerships with 14 local community and healthcare systems across England, to deliver grounded, end to end service transformation, change management and asset management services to clients.



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