

# Case Study

## Crawley Hospital, Child Development Centre



**Client:** NHS Property Services  
**Project:** Child Development Centre at Crawley Hospital  
**Size (m2):** 1,269m<sup>2</sup>  
**Capex:** £3.6m  
**Project status:** Completed, December 2023  
**Services provided:** gbp consult: Development of Outline & Full Business Case / gbp manage: Project Management through to delivery

The local health system had long recognised that current accommodation for Child Development Services at Crawley Hospital was no longer suitable. This coupled with substantial increase in the demand for services\* meant that plans were put in place to develop an alternative facility.

gbpartnerships manage (gbp manage) assessed various options for the provision of a new Child Development Centre (CDC), culminating in a fully reconfigured floor of the Yellow Wing of Crawley Hospital. The project is part of NHS Property Services Healthy Places Programme, and the new space provides dedicated, modern, fit-for-purpose accommodation, supporting the delivery of integrated services to more of the local population, reducing waiting times and the need for multiple appointments.

*\*Service need has increased rapidly as diagnostic processes have improved, particularly in relation to autistic spectrum disorders, and more children with increasingly complex health and care needs who would previously have been cared for in a hospital are now managed at home.*



### Our Role:

gbp manage have been involved with the estate management of Crawley Hospital for many years. As a key service provider to West Sussex Estates Partnership, the local area LIFTCo, the team were well placed to deliver this important project. gbp manage and gbp consult teams were appointed through the LIFTCo by NHS Property Services to:

- Assess potential options for a new CDC within the existing Crawley Hospital site.
- Develop the Outline Business Case and Full Business Case through to approval from NHS England / NHS Improvement.
- Project manage the Design Team and preparation of the tender specification.
- Project manage the construction delivery and commissioning of the new CDC.



### Our Impact:

- The project supports the client's strategic aims of improving space optimisation, sustainability and improving the patient environment.
- As the embedded estates partner at Crawley Hospital, gbp manage have supported the progression of this project, with detailed knowledge of the site, service requirements and the scheme. The team hold strong relationships in the local market, enabling value for money tenders to be provided in a timely manner, using supply chain to plan (and alter) solutions to deliver the core objectives.
- gbp consult provided high-quality Business Cases for the different stages of the project, managing multiple stakeholders to ensure the approval process ran smoothly, enabling construction to begin.
- The scheme supports Sussex Community NHS Foundation Trust's core values 'to provide compassionate care by working together as a team with wider health and care partners, to achieve ambitions for their patients and staff and to deliver excellence.'

"The new centre looks fantastic and will help us deliver care to children and families in a more innovative and multi-professional manner. It will assist us in focusing on patient-centered care in an environment that is designed to be friendly and welcoming for children, young people, and their families. The health and wellbeing of staff has been significantly enhanced and we can already see a more positive response from children and families when they arrive for their appointments."  
Helen Watson, Clinical Service Manager. Crawley & Horsham Child Development Services



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The bright and inviting designs for the new CDC replace an out-dated space previously located within the hospital.

A range of multi-disciplinary services for children from birth to 19 years of age are provided by the CDC.

The gbp manage team have worked closely with the client, NHS Property Services, contractor LST Projects and Jefferson Sheard Architects to complete the design phase and consult with tenants and service users on the designs.

**3D Model:** The waiting area interior design concept can be viewed online using the link below from a PC, or on a mobile device / VR headset by scanning the QR code.

<https://api2.enscape3d.com/v3/view/bfd22c0b-4c3f-4606-a08c-a2aea431754e>

Adult Height:



Child Height:



Inside of the new CDC.  
Photos: ©Jefferson Sheard Architects





## The Power of Partnership

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**If you'd like to find out more or arrange an informal chat about our work contact:**

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