

Case Study

Central Guildford Primary Care Feasibility Study



Client: NHS Surrey Heartland CCG

Project: Primary Care Feasibility Study

Services Provided: Strategic Planning, Business Case, Feasibility Study, Locality Planning and Estates Planning

Timescales: 4 week project delivered in April 2022

NHS Surrey Heartlands CCG, in partnership with Guildford and Waverley Health and Care Partnership and local Primary Care Networks, commissioned gbpartnerships consult (through Hampshire Estates Partnerships LIFTCo) to undertake a feasibility study.

The study evaluated the potential impact on patient access to primary care within the North and West area of Guildford, as a result of the strategic intention to relocate two Guildford based GP Practices.

This was an important project as the CCG wanted robust evidence to support community engagement activities connected to the relocation project.

Consistent with current national health debate, there is considerable community interest amongst local residents to ensure patient access to primary care across Guildford is considered in detail before any change is agreed.

gbpartnerships consult hold an existing relationship with the CCG and Alliance, with a proven track record of delivering estates planning and business cases on time and to a high standard. This project provided a robust, clear and independent assessment and evidence base which allowed the CCG to move forward with its strategic estates plans.



Activities undertaken by gbpartnerships:

In line with the aim of the study, the gbp team conducted an analysis of the following:

- National and local policies for primary care access that provides context to local decision making and the recommendations made
- Population growth and any patient migration from the relocation project options
- GP list size in Guildford and how key events in primary care have historically affected the list sizes
- Where registered patients of GP practices live
- Potential travel times and distances via car, walking and bus routes to primary care
- Status of the current workforce and estates of GP Practices to determine if there is workforce and infrastructure capacity to support potential patient movement and displaced patients.



Our Impact:

Our work provided a robust evidence base that delivered a clear and independent assessment of potential patient access issues and whether or not the local primary care system had the infrastructure to manage these issues.

This evidence base allowed the CCG to conduct community engagement to test and scrutinise its plans for its relocation project as well as gather feedback from local residents. This insight provided the CCG with assurance that they were basing decisions on strong evidence and the local system could manage potential consequences of the project.



The Power of Partnership



We develop and deliver partnerships with clients across health, local authorities and the wider public sector. Empowering people to change practices, processes and the use of physical assets, in order to embed long lasting organisational transformation.



Unlike other consultancy companies who only provide advisory services, gbpartnerships consult - as part of the gbpartnerships group - are able to apply the group's operational delivery experience in managed services, asset management, property development, and long-term partnerships with 14 local community and healthcare systems across England, to deliver grounded, end to end service transformation, change management and asset management services to clients.



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If you'd like to find out more or arrange an informal chat about our work contact:
Sam McCumiskey, gbpartnerships consult Managing Director
Email: sam.mccumiskey@gbpconsult.co.uk