

Case Study

PCN Toolkit Programme



Client: Community Health Partnerships (CHP)

Project: PCN Toolkit Programme (multiple projects)

Services Provided: Clinical and Estates Planning

Value: £1.3m

Timescales: December 2022- October 2023

The Primary Care Network (PCN) Toolkit was produced on behalf of NHS England to provide PCNs with a flexible framework and support process for producing robust primary care investment plans with clear priorities that align to wider ICS strategies. gbp consult were commissioned by CHP to produce clinical and estate plans for PCNs across 5 Integrated Care Systems in England:

1. Coventry and Warwickshire
2. Frimley
3. Hampshire and Isle of Wight
4. Greater Manchester
5. Cheshire and Merseyside

Whilst each PCN strategy is different – some common themes have emerged:

- Addressing issues around the social determinants of health and accessibility.
- Urgent need to accommodate the growing number of additional roles recruited to primary care over the last few years.
- The quantum of poorly functional primary care estate and the level of investment required over the long term.
- Key focus on partnerships and developing MDT working.



Activities undertaken:

gbp consult have undertaken the following activities:

- Understand the population health, public health and current delivery model of each PCN.
- Extensive stakeholder engagement across each PCN to guide clinical and non-clinical teams through the programme, ensuring outputs reflect service delivery
- Facilitated both clinical and estates PCN workshops to understand the needs, issues, risks and opportunities within each PCN.
- Work alongside the PCN to create PCN clinical and estates strategies within a web enabled toolkit.
- Working alongside the PCN to summarise both strategies
- Production of a user-friendly analytical model for ICBs that amalgamates each PCN's key metrics into an easy-to-use database to feed into ICB prioritization and investment pipelines.



Our Impact:

- For the first time across England, each PCN, Place and ICB has a consistent baseline of primary care estate need and opportunity, including a quantified investment pipeline to base strategic decisions on.
- Each ICS will have a strong foundation to build its ICS infrastructure strategy on, enabling primary care to have the same chance of investment as NHS Trusts which is critical to ensure safe and effective service delivery across primary, secondary and community care.



The Power of Partnership



We develop and deliver partnerships with clients across health, local authorities and the wider public sector. Empowering people to change practices, processes and the use of physical assets, in order to embed long lasting organisational transformation.



Unlike other consultancy companies who only provide advisory services, gbpartnerships consult - as part of the gbpartnerships group - are able to apply the group's operational delivery experience in managed services, asset management, property development, and long-term partnerships with 14 local community and healthcare systems across England, to deliver grounded, end to end service transformation, change management and asset management services to clients.



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If you'd like to find out more or arrange an informal chat about our work contact:
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